

### **Disclaimer**



This presentation contains certain forward-looking statements concerning our future growth prospects which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. These risks and uncertainties include, but not limited to factors such as competition, growth, pricing environment, recruitment and retention, technology, wage inflation, law and regulatory policies etc. Such risks and uncertainties are detailed in the Annual Report of the company which is available on the website www.mastek.com. Mastek Ltd. undertakes no obligation to update forward looking statements to reflect events or circumstances after the date thereof. Mastek Ltd. may, from time to time, make additional written and oral forward-looking statements, including our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company.



1 Corporate Overview

2 Financial Performance

Way Forward – Vision 2020





# **Corporate Overview**







### Trusted Partner in Complex Digital and Agile Transformation Programmes















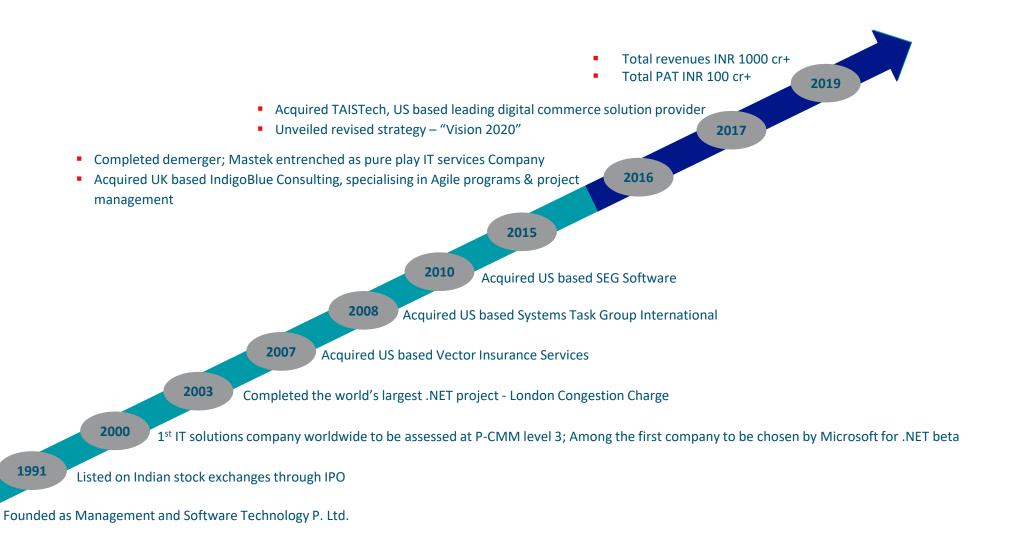


<sup>1</sup>FY19 total revenue & EBITDA converted at exchange rate of INR 69.92 = US\$ 1; <sup>2</sup>CAGR for last 3 financial years; <sup>3</sup>Active clients during last 12 months; <sup>4</sup>As on 31<sup>st</sup> March 2019; <sup>5</sup>Revenue contribution; <sup>6</sup>As of Q4 FY19

## **Corporate Milestones**

1982





# End to End Service Offerings for **Digital Transformation**





### **App Development**

- Delivering robust, scalable & secure applications quickly under Agile framework
- Track record of 96% on time delivery & 2.5x
   less defect density ratio



#### **Business Intelligence**

- Providing competitive edge with data warehousing, business intelligence & analytics services
- Offering practical solutions that deliver actionable insights, resulting quick ROI



### **Assurance & Testing**

- Providing reliable testing services under automated framework, supported by customised toolkits
- Increased test velocity from expertise in Agile testing practices and in-house test assets



### **App Support**

- Enhancing customer experience with optimised software performance
- Leveraging the best of ITIL, Agile and DevOps processes



### **Digital Commerce**

- Supporting clients to create seamless Omni channel experiences
- Focus on Commerce360, Oracle Commerce Cloud, Salesforce Commerce Cloud, CX suite of products



#### **Agile Consulting**

- Optimising the delivery of digital change for clients
- Offering end-to-end technology change process
   from inception to live using an Agile approach

## **Digital Services and Taskforce**



### Service Line value propositions



# **Application Development**

Digital Transformation Robotic Process Automation Cloud Migration Full Stack Development



#### **BI & Analytics**

Data Management
Business Intelligence
Big Data, Machine Learning
Analytics & Visualization



# App Support & Maintenance

ITIL Services DevOps SLA Managements



# Assurance & Testing

Test Automation
Performance Testing
Mobile App Testing
Digital Test Labs

### **Taskforce**



#### **BI Professionals**

Mastekeers trained on MS BI, Qlik Sense, Tableau, Machine Learning



#### **RPA**

"Automation First" initiatives under with UiPath certification



### Full Stack Developers

Developers with MS and Java skills, databases, servers & systems engineering

Mastekeers certified on AWS, Azure and Google Cloud Platform

**Cloud Migration** 



Mastekeers are trained and enrolled in various delivery programs with skills like Docker, Puppet, Jenkins

**DevOps Experts** 



Strong Automation Testing community with Assets, awards and case studies

**Automation Testing** 



## Agile Consulting and Digital Commerce





#### 500% increase in ROI

Incremental delivery approach, dynamic uncertainty management minimise upstream delays, reducing cycle times, dramatically shortening time-to-market and driving massive increases in ROI

### **Agile Consulting**



# Award-winning DevOps consulting

Our expert consultants – winners of two 2018 DevOps Industry Awards – help in planning next steps so as to scale up to achieve business goals, increase productivity and strengthen security.



#### **Industry-leading governance**

Our pioneering governance framework has been adopted on a number of the largest Agile projects in the world, de-risking projects and programmes by providing the control required to assure successful delivery in the most exacting circumstances.

### **Digital Commerce**



#### **Experience**

Offers nearly two decades of experience creating, designing and implementing B2B and B2C commerce solutions for mid-market to Fortune 100 companies across the globe



#### Reputation

Built a reputation for speed, innovation and trust with our focus on enabling commerce for the world's largest brands



#### Connection

Maximises clients investments with a focus on technology, customer experience and business value. Wherever there is a touchpoint, we help make the connection

### **Experienced Management Team**





John Owen
Group CEO

- 30 years of experience in Global Technology Market
- Held senior leadership roles in global blue-chips, including HP, Nortel and Serco
- Sales & Marketing professional; alumnus of Stanford Business School
- Winner of prestigious "WCRCINT+ Inspirational Leader Award 2018"



Abhishek Singh
Group CFO

- 20 years of experience in IT, Healthcare & Business Process Management across India and US
- Held senior
   management roles
   in organizations
   like First Source
   Solutions & Tech
   Mahindra
- MBA in Finance
- Winner of CFO Roll of Honour for 2017 & 2018



**Hiren Shah**Senior VP, Integration

- 30 years of experience across India, Europe and US in areas of Delivery and Project Management
- Tenured Mastekeer
- BE from Mumbai university



Prahlad Koti
MD UK

- 27 years of experience in IT across Delivery, Business Management & Sales
- Tenured Mastekeer
- Instrumental in establishing public sector practice in UK
- BE from University of Mysore and an MBA from London Business School



Dennis Badman CBO

- 20 years of experience in IT across Delivery, Business & Application Services
- Held senior leadership roles in GlobeRanger, Fujitsu, Telent and Marconi
- Alumnus of University of London



Maninder Kapoor Puri
Group CPO

- 24 years of experience in recruitment, training, development, quality and HR
- Worked with leading companies including Accenture, Capgemini, ITC and Firstsource Solutions
- Masters degree from Delhi University



i Raman Sapra
President, Americas

- More than 20 years of experience in IT sales and Digital Services and Healthcare
- Held senior leadership roles in leading companies including Wipro, Dell, NTT Data Services and Sasken Technologies
- Alumnus of IIT, Roorkee

### Marquee Clientele



"We had challenging timescales but the first work pack that has been completed was completed a day ahead of schedule and the defect count was very, very positive, in fact no defects were delivered within the solution"

- UK based Leading Supermarkets Chain

"We are delighted to continue our successful engagement with Mastek which has already delivered a number of transformative software releases and new initiatives this year. The renewal of our partnership is testament to the dedication & commitment of the Mastek team who are fully committed to helping us achieve our joint goals"

- A High Ranking Government Department

"We greatly appreciate the performance of the TAISTech team in meeting our tight deadlines with unexpected challenges on many projects we have ongoing. As always, they have been outstanding and your team's dedication to us is something we wish all our vendors could attain. Thank You!"

- Leading US based Retailer

"We wanted to let you know how pleased we are to be working with your team. Everyone from the top down is a professional. TAISTech is not a vendor, but a partner interested in building an Ecommerce program with us. From management to the offshore team, the support has been stellar"

- Leading US based Omni-channel Retailer

"Mastek was a true partner and has helped us deliver this new offering with the speed and innovation we've come to trust in our work with them over the past five years."

Leading US based Fashion Retailer

#### Select Client Universe<sup>1</sup>



<sup>1</sup>All logos and brands are property of their respective owners

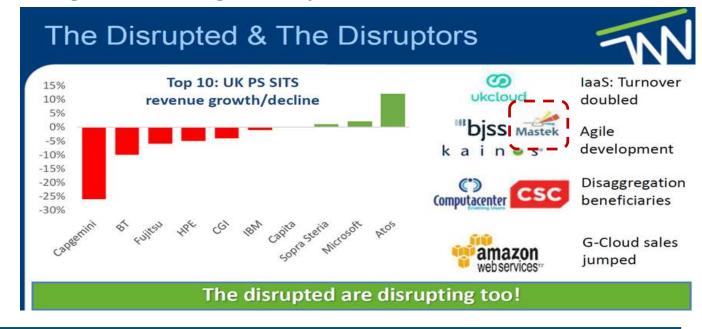
### Awards & Recognitions



#### **Outstanding Contribution – IT**<sup>1</sup>



### **Recognised as an 'Agile Disruptor' in Public Sector<sup>2</sup>**





Best Test Automation Project – Functional category



Finance Monthly CEO Award 2018



IndigoBlue (part of the Mastek group) won two DevOps
Industry Awards

## Awards & Recognitions



- Mastek identified as one of the 25 leading IT service providers of Robotic Process Automation (RPA) and
   C&SI services by Gartner in their recent Competitive Landscape report, August 2018
- Mastek UK won 2 awards at Dev Ops Industry under its marquee brand IndigoBlue
  - ✓ Best Overall DevOps Project Public Sector: Metropolitan Police and IndigoBlue
  - ✓ DevOps Manager of the Year: Brett Delle Grazie
- The award for Best Overall DevOps Project Public Sector recognizes the achievements of the Metropolitan Police, supported by Indigo Blue DevOps and Agile experts, in establishing a resilient, robust, scalable and inexpensive infrastructure in a context of maximum security, with a strong commitment to industry standards and best practice.
- The award for DevOps Manager of the Year recognizes the accomplishments of Indigo Blue's Senior DevOps Consultant, Brett Delle Grazie, in guiding, supporting and leading the technological and cultural change required for DevOps to be established sustainably at the Ministry of Justice (MOJ) in the last year

### Recognition



#### **UK Prime Minister commends Mastek's contribution to UK tech economy**

#### **Key highlights from London Tech Week organized on 10<sup>th</sup> June'19:**

- John Owen was invited by the Prime Minister, Theresa May to attend the 'Force for Good' reception that took place at
   10 Downing Street, to celebrate Mastek's contribution to the UK Tech Sector
- Tech companies across the globe backed the UK with investment of more than £1.2 billion
- Speaking at London Tech Week, the Prime Minister announced few ambitious commitments which includes:
  - £153 million government funding, with an additional £205 million pledged by industry, to unlock the potential of quantum technologies, including accelerated drug development from quantum computing
  - ✓ 2,500 places available for the first time for AI and data conversion courses starting next year, to equip tech-driven businesses and people across the country with the skills they need
  - ✓ Launching a study into tech competitiveness to identify opportunities and support for digital businesses to ensure the UK remains the most attractive place to build a tech business
- 13 businesses choose to invest in the UK as top destination for tech innovation & talent. These include plans for a £1 billion investment by VMware over the next five years; *a £12 million investment by Mastek in a new digital skills programme for graduates in Leeds*; and a £150 million investment in a new data centre by Markley Group





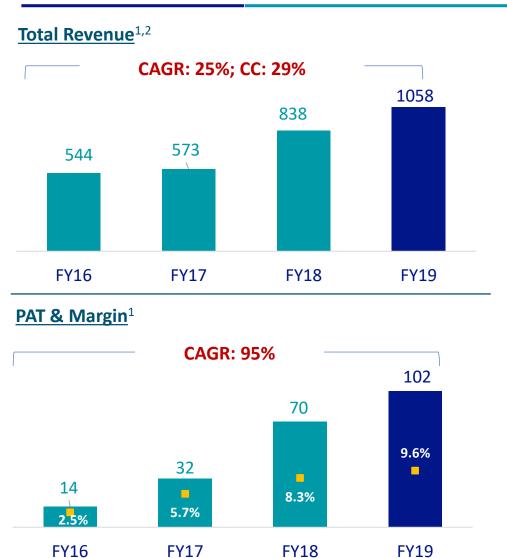
# **Financial performance**

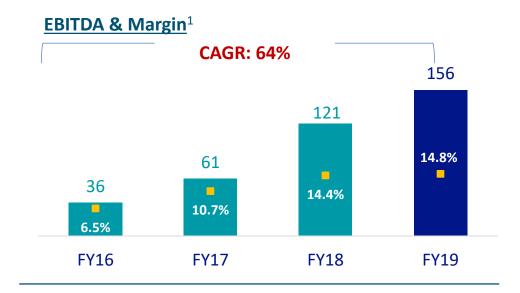


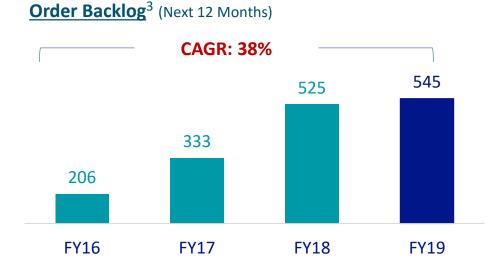


## Growing Revenue and Profitability (Figures in Rs Crore)





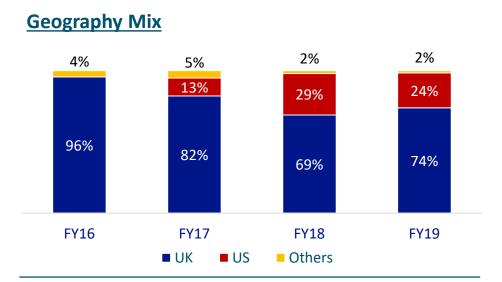


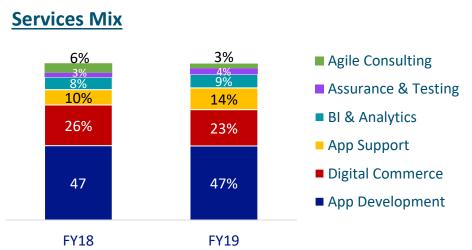


<sup>&</sup>lt;sup>1</sup>Figures for FY17, FY18 and FY19 are as per IndAS, figures for FY16 are as per IGAAP; <sup>2</sup>CC denotes CAGR in Constant Currency terms; <sup>3</sup>At the end of each financial year

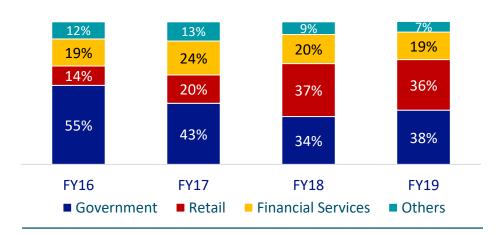
## Diversifying Revenue Mix<sup>1</sup>



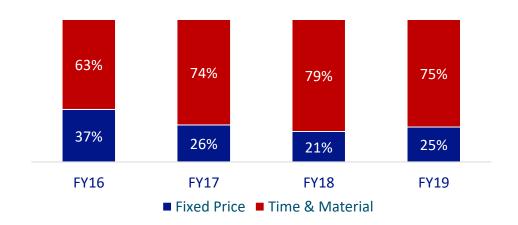






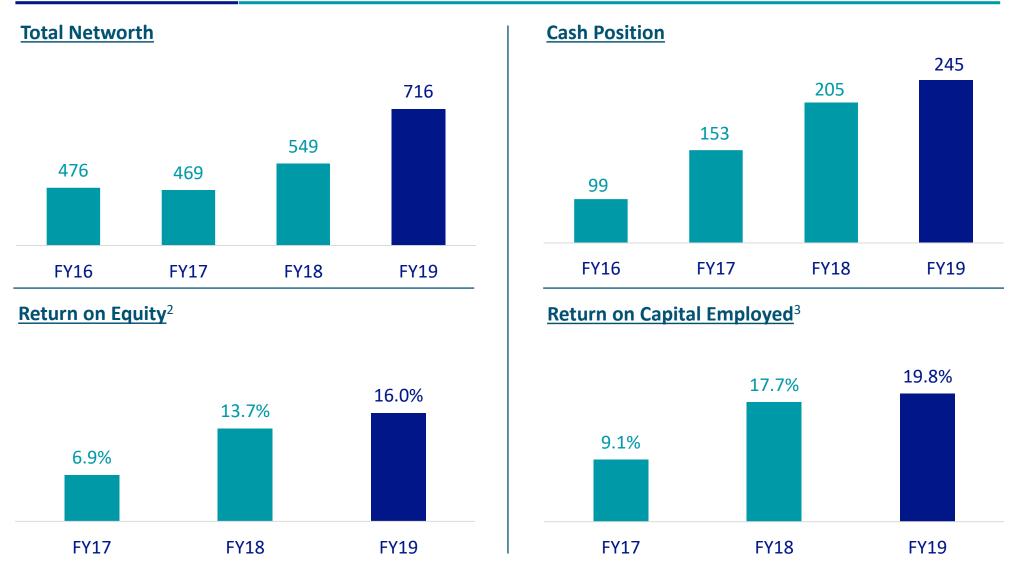


#### **Contract Type**



<sup>&</sup>lt;sup>1</sup>Figures used for FY17, FY18 and FY19 are as per IndAS, figures used for FY16 are as per IGAAP, Break-down for revenue from operations

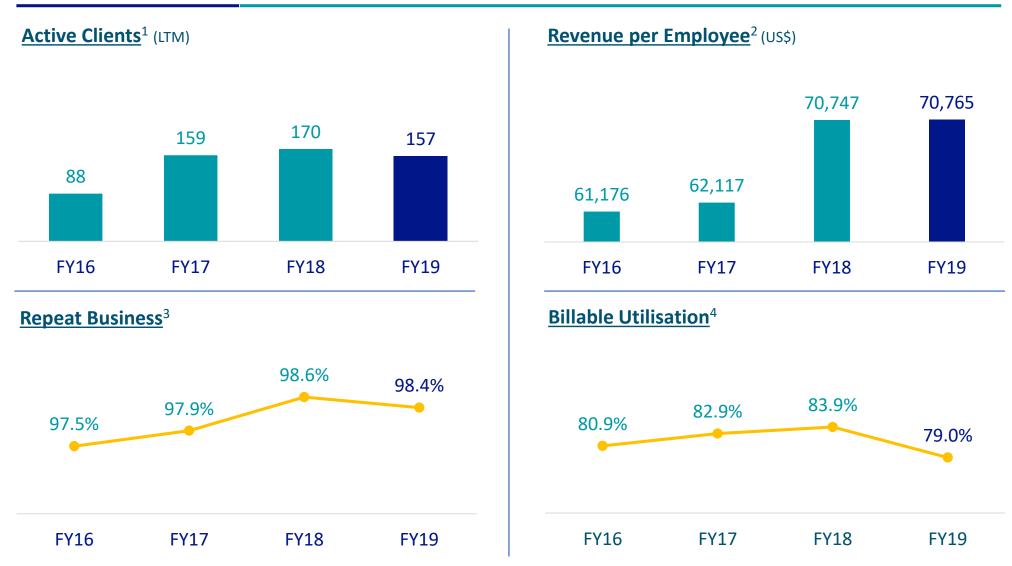




<sup>&</sup>lt;sup>1</sup>Figures as per IndAS; <sup>2</sup>Return on Equity = PAT/Average Networth; <sup>3</sup>Return on Capital Employed = EBIT/Average Capital Employed

# Consistent Client Connect & Productivity Improvement



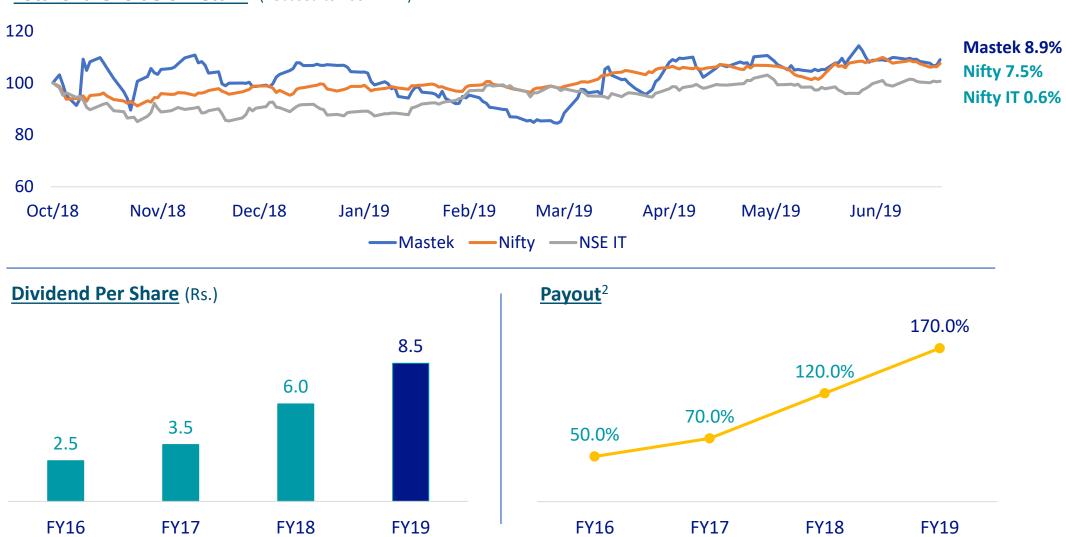


1 At the end of each financial year; 2 After adjusting for exchange rate changes; 3 Represents repeat business for the year; 4 Represents utilization for the year

# Maximising Shareholder's Return



Total Shareholders' Return<sup>1</sup> (Rebased to 100 – LTM)



<sup>&</sup>lt;sup>1</sup>Share Prices from NSE, As of 20<sup>th</sup> June 2019; <sup>2</sup>Dividend per share/Face value per share

### **Peer Review**



Particulars <sup>1</sup>	Mastek	Hexaware	Mindtree	NIIT Tech	Kainos
Currency	₹	₹	₹	₹	£
Financial <sup>2</sup>					
Operating Revenue (Mn)	10,332	48,627	70,215	36,762	151
Operating EBITDA (Mn)	1,315	7,596	10,645	6,452	21
EBITDA Margin	12.7%	15.6%	15.2%	17.6%	13.9%
PAT (Mn)	1,015	5,875	7,541	4,221	17
PAT Margin	9.8%	12.1%	10.7%	11.5%	11.2%
Returns <sup>3</sup>					
ROE <sup>4</sup> (%)	16.0	25.6	24.9	21.9	40.4
ROA <sup>5</sup> (%)	11.1	19.9	19.1	21.1	21.7
ROCE <sup>6</sup> (%)	15.5	30.3	29.6	26.5	46.4
Valuation <sup>7</sup>					
Market Cap (Mn)	11,330	1,02,767	1,59,468	81,555	763
EV/Revenue (X)	0.9	1.9	2.2	2.0	4.8
EV/EBITDA (X)	7.3	12.4	14.7	11.1	34.3
P/E (X)	11.1	17.5	21.1	19.3	44.7

<sup>&</sup>lt;sup>1</sup>As per reported financials; <sup>2</sup>LTM financials; <sup>3</sup>Returns basis FY19 results; <sup>4</sup>ROE = PAT Attributable to Equity Shareholders/Average Networth; <sup>5</sup> ROA = PAT/Average Total Assets; <sup>6</sup>ROCE = EBIT/Average Capital Employed; <sup>7</sup>As of 14<sup>th</sup> June 2019, Basis LTM financials





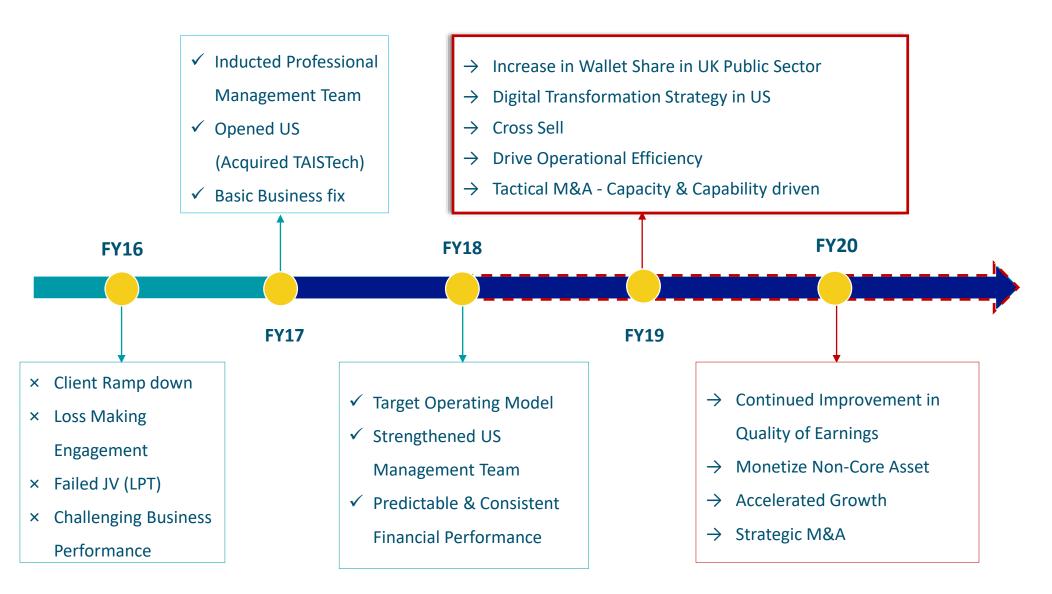
# Way Forward – Vision 2020





## Strategic Plan – Vision 2020





## What's Changing !!!





#### **Business**

- ✓ High focus on Digital and Agile transformation programs
- ✓ Among top 3 to deliver large complex Agile programs; Help UK Government cut cost & time of delivery
- ✓ Be a vendor of choice for Digital Transformation projects
- ✓ Continued investment in building deep domain and technology capabilities across sector



#### UK

- ✓ "Digital by Default" and "Cloud First" driving digital transformation work for UK Government
- ✓ Doing business with UK Government Departments directly; Contracts driven by G-Cloud and DOS Framework
- ✓ Synergies between Consulting capability (Indigo Blue) and Mastek Delivery giving a winning momentum
- ✓ Digital skills program and local sourcing



#### <u>USA</u>

- ✓ Positioning as Digital Transformation Company with full spectrum of service
- ✓ Enhancing Digital Commerce offerings (TAISTech) by adding complimentary capabilities (UI, UX, CPQ, etal)
- ✓ Revamped US business with new appointments in Sales and Delivery
- ✓ Cross-sale initiative driving customer stickiness and larger order value
- ✓ New logos such as Hologic, Rockport Group and Dubai Duty Free added to our portfolio

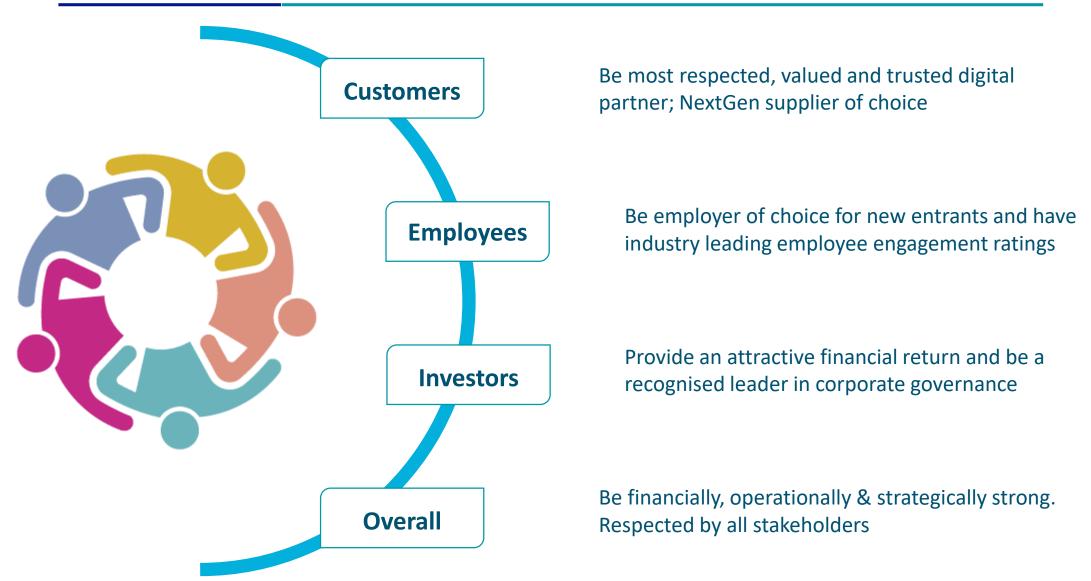


#### **Performance Improvement**

- ✓ Financial predictability and consistent performance
- ✓ Steps to improve operating efficiencies and bring in cost competitiveness
  - Shift towards Onshore Sourcing model
  - Leveraging SG&A
  - Centre of excellence and offshore shared services model
  - Improve utilization and grade mix

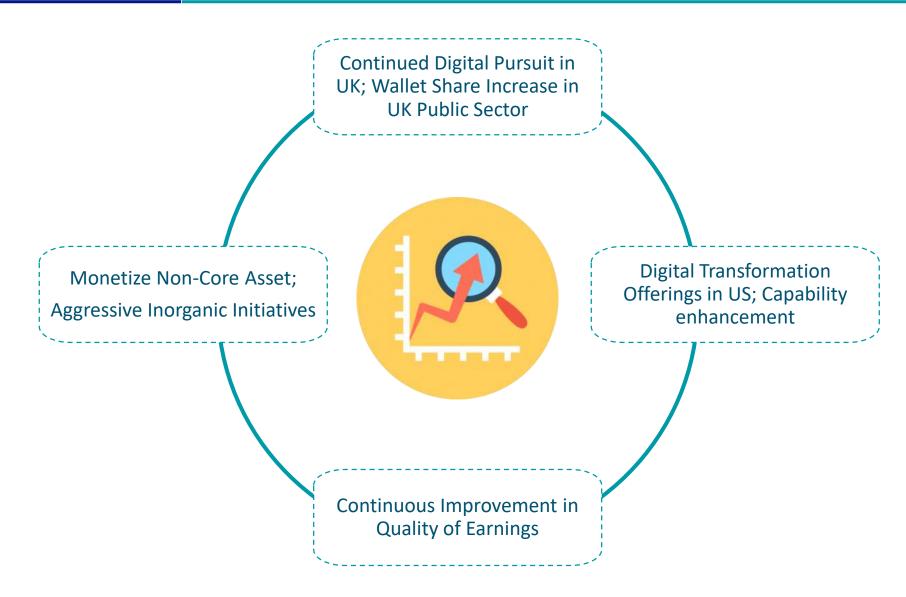
# Vision 2020: A Global Leader in Digital Transformation

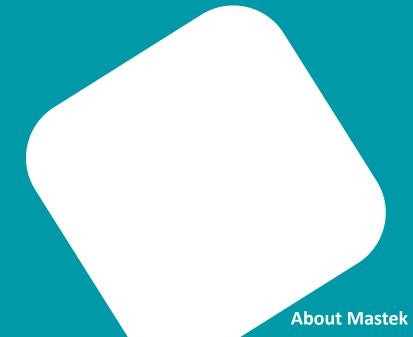




# Pillars of Performance Improvement







# **END OF PRESENTATION**

Mastek is a publicly held (NSE: MASTEK; BSE: 523704) leading IT player with global operations providing enterprise solutions to government and enterprise organizations worldwide. With its principal offshore delivery facility based at Mumbai, India, Mastek operates in the UK, USA and Indian market regions. Incorporated in 1982, Mastek has been at the forefront of technology and has made significant investments in creating intellectual property, which along with proven methodologies and processes, increase IT value generation to its customers through onsite and offshore deliveries. (For more information, past results and conference call transcripts, please visit our web site www.mastek.com.)

